

Plan for Libraries 2017 - 2020



Easy read booklet for people
with learning disabilities

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Introduction



Changes to our Library service

This booklet is about the Plan for Libraries and the ideas that Plymouth City Council has to develop the library service in the next 3 years.



The changes we are planning will mean that the library service will be delivered in different ways and not depend on buildings to provide services.

The Plan for Libraries will support and encourage people living in Plymouth to develop their reading, writing and learning skills.



The library will be a place where people can:

- borrow books
- learn how to use a computer
- improve computer skills
- find information and advice about employment and skills
- find information about health and wellbeing



We would like to hear your views and ideas for our plan for the library service.

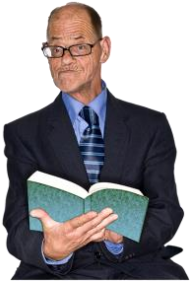


Our vision

'Plymouth Libraries will deliver modern services that inspire learning and creativity, improve health and wellbeing and support digital inclusion'.

The purpose of the library service

Reading and Literacy



Reading

- Free books and information for everyone
- Encourage people to read more
- Raise literacy levels across Plymouth
- Run Summer Reading Challenge, Bookstart and Reading Ahead clubs

Information and History



Information

- Access to information and services to help people make information decisions
- Run work clubs to support job seekers
- Look after and make the most of the libraries history

Digital – Using the Internet



Digital

- Free Wi-Fi and computers with skilled staff to help people make the most of the internet and digital world
- Run digital inclusion programmes to make sure everyone is included in developing computer skills

Health and Wellbeing



Health

- Provide free health information
- Signpost people to health services and help people make referrals
- Run social activities like Books on Prescription, Memory Cafes and Feel Better with a Book

Learning



Learning

- Provide space, resources and opportunities to support lifelong learning for everyone
- Support learning in schools by providing quality resources, expertise and advice

The purpose of the library service



- Plymouth has 17 libraries in different parts of the city. Everyone living in Plymouth currently lives within 2 miles of a library. The parts of the city that have a library are:

City Centre	Peverell
Crownhill	Plympton
Devonport	Plymstock
Efford	Southway
Eggbuckland	St Budeaux
Ernesettle	Stoke
Estover	Tothill
Laira	West Park
North Prospect	



- Each year more **eBooks** are borrowed than the number of printed books that are borrowed in 10 of our libraries

eBooks are electronic versions of printed books. You can read eBooks on a computer, smartphone and eBook readers



- There is a big difference in how much it costs to staff and run the library buildings across the city

OPENING HOURS	
MONDAY	CLOSED
TUESDAY	9.00 – 5.00
WEDNESDAY	9.00 – 8.00
THURSDAY	9.00 – 6.00
FRIDAY	9.00 – 8.00
SATURDAY	8.00 – 4.00
SUNDAY	CLOSED

- Library opening hours are different across the city
- The service that the libraries offer is different across the city



- Not enough staff means we can't always provide the service our customers need
- Currently our library service is just in library buildings not in the community

What we are planning

Everyone in Plymouth will live within 2 miles of a library. The parts of the city that we propose will have a library are:



City Centre
Crownhill
Devonport
Plympton

Plymstock
St Budeaux
Southway

- We will provide a better library service across the city

Our online offer will include:

- Our internet library service is available 24 hours a days all through the year



- The internet library service will provide more eBooks, **audio books** and magazines



Audio books are recordings of someone reading a book that you can listen to.



- **Click and collect** service
Click and collect is where you order a book in a library or on line and you would pick it up at a library or other locations.



- Bigger selection of eBooks and eMagazines



- Streaming films and music from the internet



Outreach Offer

Pop-up libraries across the city to include:

- Rhymetimes – Babies, toddlers and parents get together to sing songs and nursery thymes
- Storytimes – Parents with children under 5 get together to hear a book being read to them
- Signposting for advice and information – providing information and advice from library staff on health and other information
- Gadget sessions and online demonstrations – tips and advice on how to use ipads, tablets, ereaders and more



Library

In-Library Offer

- We will provide the same library service across the city
- Modern well maintained buildings with meeting spaces
- Each library will have enough trained staff
- More than books

We have based our Plan for Libraries on a survey we held last year. People told us they would use these services:



- Digital skills
- Help with job seeking
- Access to Council services
- Finding health information



Tell us what you think

We want to know what you think about our ideas



You can tell us what you think about our ideas for the library service by completing our online questionnaire at: www.plymouth.gov.uk/planforlibraries



If you would like:

- to find out more about the Plan for Libraries
- help in completing the questionnaire



please call 305646 and ask for Chris Jones who will arrange a time to meet with our User Consultation Officer



Or you can e-mail us at: planforlibraries@plymouth.gov.uk



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